



Steel / Fiberglass Door Systems
Lifetime Warranty
Fully Transferable & Non Pro-Rated

Ruscan Doors Inc., Offers this Industry Leading Lifetime Warranty that is Fully Transferable and Non Pro-rated. Ruscan Doors Inc will be free from defects in material and workmanship from the date of purchase, provided such entry doors have been used under normal residential conditions.

- **Lifetime Warranty on steel and fiberglass door panels against warping, rusting or cracking.**
- **Lifetime Warranty on Door Hinges.**
- **Lifetime Warranty on Q-Lon® Weather-stripping.**
- **Lifetime Warranty on Unpainted uPVC Door Lite Frames against warping or cracking.**
- **Lifetime Warranty on Door Lite Glass Seals against defects resulting in obstruction of vision from formation caused by moisture condensation between the glass surfaces.**

The Paint Process used to paint the door panels' carries its own specifications and guarantee which is for a period of TWENTY (20) years.

The Stain Process used to stain the door panels' carries its own specifications and guarantee which is for a period of FIVE (5) years.

Door sweep has to be adjusted properly by installer in order to be warranted for a period of FIVE (5) years.

All EIGHT (8) feet fiberglass doors must have multipoint lock.

Mini Blinds are warranted for a period of TWENTY (20) years against malfunction resulting from normal day to day use. Problems arising from abuse, misuse or consumer negligence are not covered under this warranty.

Discolouration of coming in door lites is a normal occurrence and is not warranted.

Storm Doors with glass installed in front of steel/ fiberglass door systems may cause excessive heat build up that could result in warped door panels, warped door lite deformity and are not covered under this warranty.

Exposure to sunlight, air pollutants and normal atmospheric conditions may cause surfaces to fade or suffer an accumulation of surface dirt or stains and are not warranted. This warranty is null and void if harmful solvents are used to clean any surface. It is recommended that a mild solution of household soap and water be applied with soft sponge to clean all surfaces.

This warranty does not cover damage caused by improper installation, abuse, improper maintenance, harmful cleaning solvents, accident, negligence or any other cause which is beyond our control. Broken Glass or Torn Screening is exempted from this warranty for any cause whatsoever.

Under no circumstances will Ruscan Doors Inc. be liable for incidental or consequential charge such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense.

The Ruscan Warranty may be validated by having this certificate filled out completely and signed by both the Ruscan dealer and the purchaser. The purchaser should keep this warranty on file, the information is vital in processing any Warranty Claims. All requests for Warranty Service must be made through the original Ruscan Dealer. All requests must have the original invoice number and the date of purchase or the information cannot be accessed which will result in the service request being denied

CUSTOMER:

DEALER:

ADDRESS:

INVOICE:

PHONE:

DATE:

SIGNATURE:

SIGNATURE: